



Finning (UK & Ireland) Quality Policy Statement

At Finning UK & Ireland our aim is to prosper in the business and services that we provide. To achieve this aim, our strategy is to seek to supply promptly and without fail, products and services that will meet the expectations and needs of our customers and which, when used for their correct intended use, will be safe and will perform at a level which the customer will judge satisfactory.

In pursuit of this strategy, it is our policy to manage all aspects of the business diligently and particularly, to adhere to procedures and working practices relating to quality which meet the requirements of EN ISO 9001:2015.

It is the ongoing policy of the Company to search for continual improvement within the quality management system by the setting of quality objectives and targets and to provide the necessary working environment, training and resources to ensure that efficient and safe working practices do not merely enhance the Company's established reputation, but more importantly retains and improves its position in the market place.

The quality management system is monitored and reviewed on a regular basis with assistance and advice from the SHEQ Department.

All employees have an essential part to play in identifying ways that we can continuously improve our customer service.

It is for line managers to encourage a culture in their areas where people feel engaged in the quality process and can express their ideas openly.

The Company will ensure, by means of effective communication with its employees, that its quality policy is fully understood and, by means of appropriate training and effective supervision, that it is carried out.

On behalf of Finning UK & Ireland:

A handwritten signature in black ink, appearing to read "D. Primrose".

David primrose, Managing Director

Date: 01 January 2019

Review Date: 01 January 2021