



STANDARD WARRANTY POLICY

Effective With Deliveries to the First User On or After March 1, 2006



Mega Corp. warrants its products against defects in material and workmanship for a period of 12 months from the time the unit is first placed into service unless stated otherwise below.

Mega Corp. does not warrant malfunctions and failures resulting from misuse, negligence, alteration, accident, or lack of performance of regular maintenance services, nor does it include the replacement of maintenance items made in connection with normal maintenance services. In addition, travel mileage, travel labor, or related travel expenses (such as meals or lodging) will not be covered.

Mega Corp. requires the customer/owner to complete the In-Service report and return it to Mega Corp. within 30 (thirty) days from the date the machine is placed into service.

This warranty becomes null and void when the product is disassembled, welded-upon, or in any way materially altered without prior written approval from Mega Corp.

Items replaced under this warranty become the property of Mega Corp. All items replaced must be returned to Mega Corp., freight pre-paid.

Responsibilities

Mega Corp. Responsibilities

If a defect in material or workmanship is found during the warranty period, Mega Corp. will:

- Provide (at Mega Corp.'s discretion) new, remanufactured or Mega Corp.- approved repaired parts or assembled components needed to correct the defect.
- Replace lubricating oil, filters, anti-freeze and other items made unusable by the defect.
- Provide reasonable or customary labor needed to correct the defect, including labor for removal and installation when necessary to make the repair.

User/Customer Responsibilities

The user/customer is responsible for:

- Contacting Mega Corp. for authorization prior to the repair.
- Providing Proof of the Delivery Date (via the In-Service Report) to Mega Corp.
- The cost associated with transporting the product or warranty item to the place of repair.
- Costs to investigate complaints, unless the problem is caused by a defect in Mega Corp. materials or workmanship.
- Labor costs except as stated under "Mega Corp Responsibilities".
- Premium or overtime labor costs.
- Local taxes, if applicable.
- Giving timely notice of a warrantable failure and promptly making the product available for repair.
- Performance of required maintenance and items replaced due to normal wear.
- Allowing Mega Corp access to any electronically-stored data relevant to the warranted product's application.

Special Coverage Limitations Structural Failure

Structural failures are described as:

- Cracking in weld or base metal of structure not caused by damage or abuse.
- Water leaks from tanks due to cracking or weld defect.

Kits For Field Installation

Mega products provided in kit form are designed for field assembly/installation and are covered under the terms of this warranty with the following provisions:

- Installation - Mega Corp. will provide a basic set of drawings for use with installation of products delivered in kit form. These drawings are intended to assist the dealer / customer with installation. Mega Corp. Product Support may be contacted for additional assistance if required. Charges may apply for this service.
- Parts - Mega Corp. guarantees that all Mega-supplied parts required for field installation will be in the field installation parts kit. There may be parts that are expected to be supplied by the customer to complete installation. Mega Corp.-supplied parts will be detailed on the installation drawings. Packing lists are supplied with all kits. The customer is responsible for notifying Mega Corp. of missing or damaged parts upon receipt. Signed copies of the packing lists confirming receipt of all parts must be returned to Mega Corp. within 14 days of receipt of parts to maintain this coverage.

• Product interface with chassis – Kit is guaranteed to fit the chassis as designed. It is to be expected that some assembly and welding will be performed to complete the installation of the kit to the chassis including but not limited to location and welding of mounting points, shimming of body pads, and location of hydraulic system mounting points.

• Hydraulic system – Kits are designed to work with a specific model chassis. Every effort is made to provide for simple installation of hydraulic system connection to chassis and actuation. Not all hydraulic lines may be cut to length and finished - these are to be custom fitted at field installation. Labor to perform this is not covered under warranty. Every effort is made to provide the exact fittings required for installation of the hydraulic system to the tractor, but it is expected that some changes can be made by the chassis manufacturer without our knowledge requiring changes in fittings and method of installation. Mega Corp. limits its warranty responsibility to provision of advice and parts required to complete installation of hydraulic system.

Tank Coatings

Both internal and external tank coatings are designed to only inhibit corrosion. Due to various environmental conditions encountered, tank coatings are not warranted to prevent corrosion for any specified period of time. Mega Corp. warrants the coatings to be of the proper type and quality for general equipment use and water haulage, and to have been applied to company quality standards of preparation and application. Interior lining requires periodic preventative maintenance to maintain corrosion inhibiting properties.

Spray System And Controls

• Pump – The water/fuel pump(s) supplied with the tank are warranted as follows:

- Pumps will perform as designed by the manufacturer.
- Pump's shaft seal life is warranted against defects in materials and workmanship for a period of 6 months from In Service date. Shaft seal is not warranted against wear due to water contamination, or improper operation including being run without

water. Pump is not warranted against extreme environmental conditions such as freezing.

• Standard pumps are of cast iron construction and under normal conditions provide many years of service without failure due to corrosion of internal parts and surfaces, however due to various water conditions, Mega Corp. does not warrant standard water pumps against corrosion.

• Control System – Spray control system is warranted against defects in materials and workmanship for a period of 12 months from In Service date.

• Spray Head Valves – Mega Corp. spray heads are warranted against defects in materials and workmanship for a period of 12 months from In Service date. Spray head valves are not warranted against extreme environmental conditions such as freezing.

OEM-Supplied Prime Movers

Tractors and Truck Chassis and associated components provided by Mega Corp. as a portion of its product are covered by the Original Equipment Manufacturer's warranty. Copies of these warranties are available from Mega Corp. Warranty administration for defects in materials and workmanship for this portion of the product is performed by the OEM. Mega Corp Product Support and Warranty Administration are available to assist in this process if necessary.

Warranty Claim Procedure

Warranty repair and Warranty Claim for Structural Failure – All repairs during warranty period must be made with Mega Corp. approval to maintain warranty coverage. Contact Mega Corp. Product Support for repair procedures and approval. Warranty Claims must be filed within 90 days of repairs to be considered for compensation. Reference Mega Corp. Warranty Claim procedure. Invoices for parts and labor will not be considered for warranty coverage.

Warranty repairs with Mega Corp. approval – Warranty repairs made with prior approval from Mega Corp.

are automatically approved for rates and cost of parts negotiated at time of approval. Approval is given only in writing. Amounts for labor and parts are estimated at time of approval. Amounts in excess of approval will not be paid unless additionally substantiated.

Warranty claims without prior approval – Warranty claim must be filed via Mega Corp. Warranty Claim form with complete documentation of labor and parts costs. Claim will be reviewed and adjusted by Mega Corp. Warranty Administration upon receipt.

Parts return – Parts may only be returned for warranty credit or replacement with prior approval from Mega Corp. via a Return Material Authorization, (RMA). Contact Mega Corp. direct for RMA number and instructions.

Payment of claims – Payment of all warranty claims and parts returns are made by credit to customer account.

Limitations of Warranty – Warranty will be void or limited under the following conditions:

- In Service Report not returned to Mega Corp. at time of product commissioning.
- Unauthorized repairs adjustments or modifications to structures, controls, or spray system during warranty period.
- Any use or installation that Mega Corp. judges improper
- Attachment, accessory items and parts not sold by Mega Corp.
- User's delay in making the product available for inspection or modification after being notified of a potential problem.
- Failure to return parts as described on Return Merchandise Authorization (RMA).

This warranty is expressly in lieu of any other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. Remedies under this warranty are limited to the provision of material and services, as specified herein. Mega Corp. is not responsible for incidental or consequential damages.